

Warranty conditions

We offer you 2-year warranty on our bathroom furniture under the following conditions.

To guarantee you it's quality we offer a 2-year warranty on the various parts of the bathroom furniture. (cabinet, basin, mirror and lighting). This warranty applies to normal domestic use only and covers defects in material and construction.

- To be able to claim for warranty we ask you as end user to take the following points into account during assembly and use of the bathroom furniture:
 - Before and during assembling:
 - Check the state of the packaging when you receive the delivery.
 - Check the product and the belonging parts to see if anything is missing or defect before assembling.
 - When discovering damage or parts that are missing report this to the supplier instantly.
 - if damage is reported after installation, we cannot provide free service.
 - The vanity unit should never be installed within a range of 1,5m from the opening of a walk-in shower. If you choose to do so, the warranty claim will no longer be valid. Electrical and/or natural ventilation are no exception. While using the shower condensation immediately settles on the furniture / everything in the immediate vicinity.
 - The vanity unit should never be placed directly next to a bath without a bath screen because the cabinet should hang splash-proof and have a minimal distance of 50cm from the edge of the bath.
 - Ensure good electrical and/or natural ventilation in the bathroom. This will keep the cabinet dry while using the shower. The vanity unit shouldn't feel damp after showering.
 - Keep in mind that the humidity in the bathroom is different when you have a walk-in shower as to how it is when you have a fully enclosed shower cabin.
 - Combining our product with those of a different supplier is fully on your own risk unless we have approved of this combination per E-mail. Any costs for repairing, replacing or redelivering our bathroom furniture will therefore be taken into account.
 - Use only acid-free sealant when sealing the vanity unit.
 - Before use the drawer guides must be made dust-free.
 - Always have a certified electrician connect the electricity.
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- While using:
 - Never sit or stand on the vanity unit.
 - Leaving the vanity unit wet or damp can cause swelling in the unit so never do this.
 - The vanity unit can be cleaned with a damp but not to wet cloth or sponge. Don't use any aggressive cleaning products. Always dry the vanity unit after cleaning it.
 - The mirror can't be cleaned with acid, alkaline or high-ammonia containing cleaning products. This affects the edges of the mirror.
 - The edges of the mirror must be dried off completely after cleaning to prevent detergent residues from causing damage.
 - Stains such as cosmetic splashes on a mirror must be removed immediately with lukewarm water.
 - Also dry the mirror after using the shower.

The warranty of the ordered product is valid from the day of delivery, and expires in the case of:

- The product is assembled different from the given instruction.
- Improper assembly
- Damage report after assembly
- Not sufficiently ventilated areas
- Lack of or wrong maintenance
- Improper use
- Consequential damage due to leakage
- Insufficient cooperation to the proposed solution for the service report.

The following cases don't fall under warranty: normal wear and tear, scratches or damage after accidents.

When new parts are sent under warranty, any additional costs for assembly, plumbing and tiling will not be reimbursed.